

Bone & Joint Associates
628 Hospital Drive, Ground Suite E
Mountain Home, AR 72653

Phone: 870-424-4710

Fax: 870-424-4780

FINANCIAL POLICY

We are committed to providing you with the best possible care and are pleased to discuss our professional fees with you at any time. Your clear understanding of the financial policy is important to our professional relationship. Please ask if you have any questions about our fees, financial policy or your responsibility.

ALL patients must complete our "Patient Information / Health History" forms prior to seeing the doctor. If any demographic or health information changes, we ask that you keep us informed of those changes.

We accept cash, checks, VISA and MASTERCARD.

Fees vary with the nature of your visit and are based on services required by the doctor and staff to meet your health care needs. If you have insurance, we will help you receive maximum benefits. All charges are itemized for the convenience of your insurance company. We will be happy to bill your insurance for office and hospital surgery; however, a surgery deposit is required prior to your procedure being performed.

If you have insurance, your deductible, coinsurance, or copayment is due at the time of service.

We are happy to work with you to establish a mutually acceptable payment plan if you have difficulty with your accounts. You may call the clinic directly if you have questions about your account, or if you have problems with your payment plan.

It is your responsibility to be aware of your insurance company's precertification requirements and alert us prior to hospitalization or outpatient procedures. Failure to do so could result in a partial or complete denial of benefits if your insurance company subsequently determines the services to be not payable. You are responsible for timely payment of your account.

There is a fee of \$10.00 to complete any FMLA or disability paperwork that is presented to us. This will be due prior to completion of the paperwork.

Thank you for understanding our financial policy. Please let us know if you have any questions.